

CONTRACT AWARD REPORT - PART I**Award of Extra Care schemes - PCC**

Contract References I1133-I and PEO/15004

**I. INTRODUCTION**

This contract award report is in relation to a new award for Plymouth Extra Care schemes for older people (ECH) for the period between 1st April 2023 and 30th June 2023. The current contract for seven Extra Care schemes has been in place since 22nd July 2013 and approximately 200 people are supported by the service every year. The service is delivered by Gem Care trading as Cera Care.

There are a number of strategic and operational drivers to extend the current contract:

- 1) The increase in demand on services with Plymouth's growing and aging population that require suitable accommodation and care for their current needs, and the increase in the number of people with complex disabilities living in the community means pressure on services in this area are significant;
- 2) In addition to this we have limited providers with the capacity and track record available in Plymouth. We want to engage in market analysis and development of Extra Care in Plymouth to redesign provision and secure a more diverse spectrum of potential providers;

In line with our Market Position Statement we wish to redesign and reconfigure services in this area, so are seeking a 3 month period to shape proposals for the future design of services.

There are several actions that we will take during and after the 3 month period to ensure we get out to market in competitive tender as soon as possible

High level market development plan**April- June 23**

- Build links with the market - using research of primary and secondary data
- Data collection
- Research and Engagement with current and potential providers
- Hold provider open days
- Development of business case for next phase

June-August 23

- Development of options appraisal for how PCC engage with market
- Revision of Specification
- Build timeline for competitive tender

August – November 23

- Run through competitive tender process for extra care schemes
- Award tender
- Institute full monitoring process

The Extra Care contract covers seven schemes across Plymouth:

Scheme name	Address	Landlord
Astor Court	6 Cattedown Road PL4 0PF	Sovereign
Devonport Views	2 Wall Street PL1 4FW	Livewest
Riverview	10A N. Weald Gdns PL5 2TA	Aster
Runnymede	127 Leypark Walk PL6 8UF	Anchor Hanover
St Barnabas	St B. Court Terrace PL1 5NL	Aster
St Paul's	17 Torridge Way PL3 6JG	Aster
	George Lane PL7 1LJ	Housing21

2. BACKGROUND

PURPOSE OF THE SERVICE

Extra Care services for older people offer the following:

- People are supported to continue to live independently;
- A 24 hour care and support service is available on site;
- Increased choice for Service Users at a pace of change that is manageable for them;
- Partnership working with the Council to implement Personal Budgets, ensuring that individuals are in control of the packages of care and support which they receive;
- People will be supported individually so that they can lead as natural and independent a life as possible behind the privacy of their own door;
- People with complex needs associated with dementia and physical and mental disability will receive skilled services that help them maintain and enjoy an active life;
- Support and complex arrangements for people who are eligible for continuing healthcare will be arranged;
- A more independent lifestyle may be facilitated for some, whereas the provision of a continually supportive environment will be a key factor for others;
- People will be supported to achieve their desired level of involvement with their local community and the service will work collaboratively with the Social Inclusion service to this aim;
- People will be supported to maintain or gain independent living skills following periods of illness and so prevent hospital admission or readmission;
- People will be supported to evaluate and manage their own risk and to establish their preferred priorities;

- People passing through the Pathways flats (where applicable) will receive individualised care and support with the aim of achieving a positive outcome for continued independent living;
- The promotion and facilitation of flexible telecare solutions to achieve a wide range of responses to meeting people's needs;
- The allocation of accommodation and the movement of people into/out of the scheme are efficiently and effectively handled and the service will work in partnership with the housing providers and social inclusion provider(s) to achieve this;
- Good partnership working with the Housing Provider and Social Inclusion Services will be achieved to ensure a fully utilised, safe and well-coordinated environment where people enjoy living. It is expected that working protocols will be developed with both the Housing Provider and the Social Inclusion Provider.

The service focuses on two key areas of delivery:

CORE

A core service for the seven schemes ensures care and support cover 24 hours a day. The core service will be a fixed arrangement, available to all and will not be charged for. This core service will also provide planned support to those residents who have not been assessed as requiring an Adult Social Care assessed package of care and support but who require low level support to maintain independence, continue to enjoy health and well-being and remain socially engaged.

SELF DIRECTED

Self-directed support is the term used to describe how people are able to design the support or care arrangements that best suit their specific needs.

Through self-directed support people are able to direct and control how the money available to meet their support needs is spent. A greater emphasis is placed on people using personal budgets to build on their own support networks such as family and friends.

Therefore the second aspect of this combined care and support service will be the provision of one to one care and support that a significant number of Extra Care Housing Residents require and which has been assessed as being eligible within Adult Social Care Fair Access to Care Assessment.

People will have the choice of either selecting the core organisation to deliver this one to one care and support (as assessed as eligible by Adult Social Care Fair Access to Care Assessment) or may wish to select a different provider for this purpose. Through self-directed support people will be able to direct and control how the money available to meet their support need is spent.

3. PROCUREMENT PROCESS

There is no formal procurement process as this is a direct extension of contract with the current provider within an existing budget of £3.4m per annum. The value of the contract extension is estimated to be £850,000 until the 30th June 2023.

4. FINANCIAL IMPLICATIONS

Financial provision has been made for this contract within the revenue budget for Adult Social Care.

5. RECOMMENDATIONS

It is recommended that the Extra Care contract with Gem Care trading as Cera Care be extended for 3 months to 30 June 2023 on current contractual Terms & Conditions.

Author (Responsible Officer / Project Lead)			
Name:	Joanne Green		
Job Title:	Senior Commissioning Manager		
Additional Comments (Optional):			
Signature:	email	Date:	15 March 23